

A STEP-BY-STEP GUIDE  
**HOW TO CREATE  
YOUR ACCOUNT**



**Create and Activate your  
Account Online**



# Go to [www.pagibigfundservices.com virtual pag ibig](https://www.pagibigfundservices.com/virtualpagibig)

<https://www.pagibigfundservices.com> > [virtualpagibig](#) 

## **Virtual Pag-IBIG**

Enjoy **Pag-IBIG** Fund services anytime, anywhere with the **Virtual Pag-IBIG**! It's easy, it's convenient. It's your Lingkod **Pag-IBIG** 24/7. Be a Member.

### **Create Account**

Here are easy ways for you to create your own Virtual Pag ...

**Click**



### **Loan Status Verification**

For questions or to follow-up on your loan application, please ...

# 1

If you are a member working in the Philippines who does not have a Pag-IBIG Loyalty Card Plus, please choose the option  
**Create and Activate your Account Online.**

The screenshot shows the 'VIRTUAL Pag-IBIG' website interface. At the top, there is a navigation bar with links to 'Pag-IBIG Fund Website', 'FAQs', 'Contact Us', and 'Home'. The main content area features a blue background with a grid pattern. Three options are displayed:

- Via your Loyalty Card Plus**: Shows an image of a Pag-IBIG Loyalty Card Plus with a photo of a woman and the name 'CHRISTINA A. DELA CRUZ'. Below the image is a 'Click Here' button.
- Create and Activate your account online**: Shows a woman at a service counter interacting with a staff member. Below the image is a 'Click Here' button, which is highlighted with a large red circle and a cursor icon pointing to it.
- Account Creation for OFWs**: Shows three people in work uniforms (two men and one woman) standing together. Below the image is a 'Click Here' button.

Below the main content area, there is a 'Hi, click here to chat with us!' button with a speech bubble icon.

# 2

Enter your **12-digit Pag-IBIG Membership ID (MID) Number, complete name, date of birth, and mobile phone number.**  
Click the **Proceed** button once done.

The image shows a screenshot of the Virtual Pag-IBIG account creation interface. The page has a blue header with the 'VIRTUAL Pag-IBIG' logo and a 'v1.00' label. On the right, there are links for 'Pag-IBIG Fund Website', 'FAQs', 'Contact Us', and 'Home'. The main content area has a blue header bar with the text 'Create and Activate your account online'. Below this, the 'Virtual Pag-IBIG Account Creation' form is displayed. The form includes fields for 'Pag-IBIG MID No.', 'Member's Last Name', 'Member's First Name', 'Member's Middle Name' (with a 'No middle name' checkbox), 'Date of Birth', and 'Mobile Number (e.g. +639001234567)'. A large blue 'Proceed' button is at the bottom. A red circle with a white cursor arrow is positioned over the 'Proceed' button. To the right of the form, there is a large image of a smiling woman in a business suit. Below her is a circular inset showing two women at a desk, one handing something to the other. A blue callout box with the text 'Create and Activate your Account Online' is overlaid on the image.

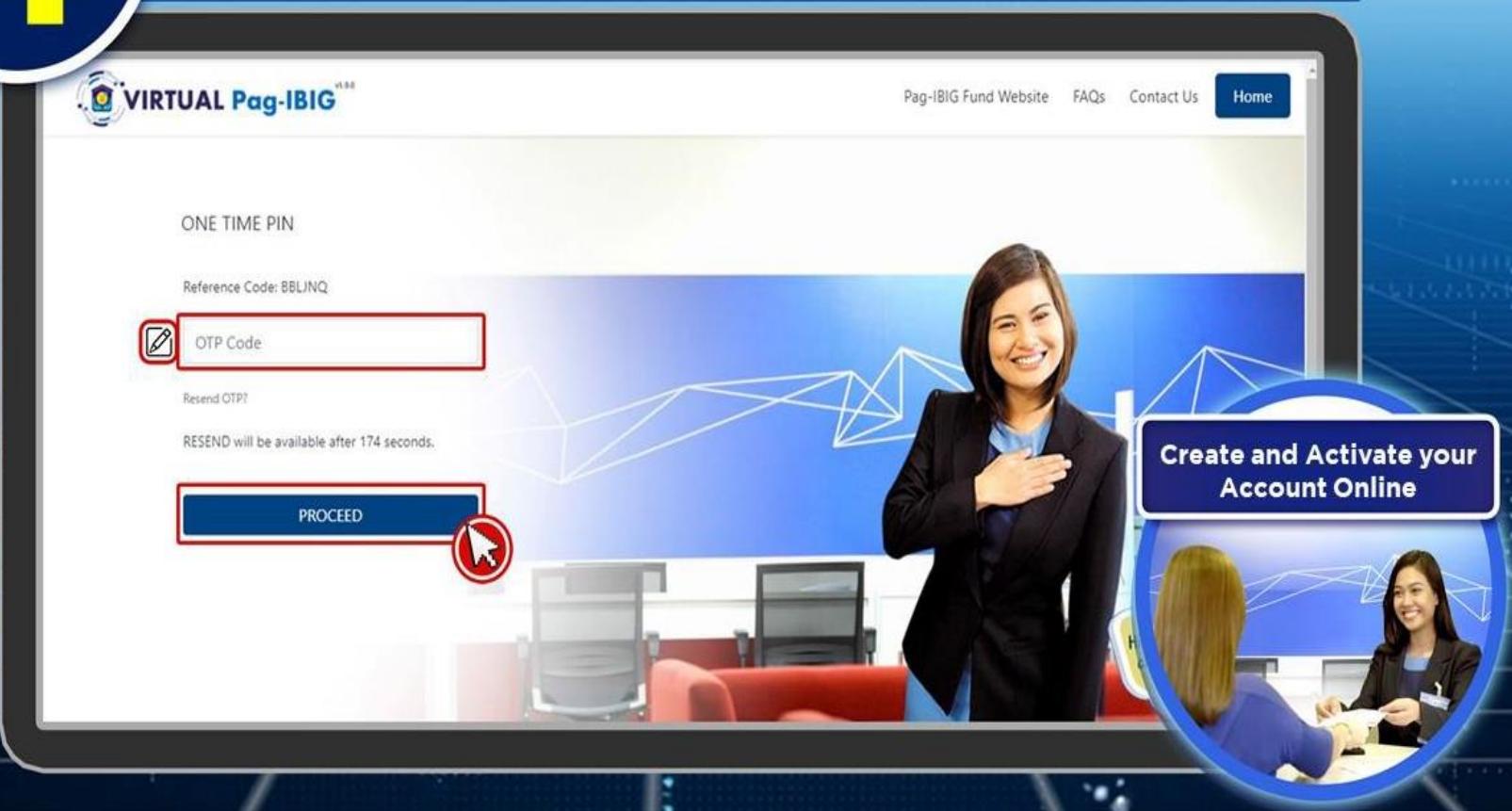
# 3

Click the **OK** button to receive your  
**One-Time Pin (OTP)** via your mobile phone.

The image shows a screenshot of the VIRTUAL Pag-IBIG account creation page. The page has a blue header with the VIRTUAL Pag-IBIG logo and a navigation bar with links to the Pag-IBIG Fund Website, FAQs, Contact Us, and Home. The main content area is titled "Create and Activate your account online" and "Virtual Pag-IBIG Account Creation". It contains several input fields with masked data and a checkbox for "No middle name". A modal window titled "Information:" displays the message: "Your One-Time PIN (OTP) will be sent to your mobile number ending in 8095." with "OK" and "Cancel" buttons. A red circle with a cursor arrow points to the "OK" button. To the right of the modal, there is a large image of a smiling woman in a business suit, and a circular inset showing two women at a desk. A blue button on the right side of the page says "Create and Activate your Account Online".

# 4

Enter the **One-Time Pin (OTP)**  
and click the **Proceed** button.



# 5

Validate your  
**12-digit Pag-IBIG Membership (MID) Number.**  
Enter and confirm your **email address.**

**VIRTUAL Pag-IBIG** v1.0.0

Pag-IBIG Fund Website FAQs Contact Us Home

Create and Activate your account online

**MEMBER INFORMATION**

Pag-IBIG MID No:  Member's Name:

**USER ACCOUNT**

Email Address (ex. juandelacruz@yahoo.com):

Confirm Email Address:

**Create and Activate your Account Online**



# 6

Choose **three security questions and enter its corresponding answers** to help you remember your password, in case you forget it.

The screenshot shows the 'VIRTUAL Pag-IBIG' website interface. At the top, there is a navigation bar with links to 'Pag-IBIG Fund Website', 'FAQs', 'Contact Us', and 'Home'. The main content area is titled 'Security Question for Password retrieval:'. It contains three dropdown menus labeled 'Please select security question 1', 'Please select security question 2', and 'Please select security question 3', each with a red border and a cursor icon pointing to it. To the right of these dropdowns are three 'Answer' input fields, each also with a red border and a cursor icon pointing to it. Below this section is a 'VERIFICATION' heading. Under 'VERIFICATION', there is a 'Place of Birth' section with a checkbox for 'If born outside the Philippines'. Below that are three dropdown menus: 'Please select Region', 'Please select Province', and 'Please select City/Municipality'. At the bottom of this section is a 'Mother's Maiden Name' input field. In the bottom right corner of the page, there is a circular graphic showing a woman interacting with a staff member, with the text 'Create and Activate your Account Online' overlaid.

VIRTUAL Pag-IBIG v1.00

Security Question for Password retrieval:

Please select security question 1

Please select security question 2

Please select security question 3

Answer

Answer

Answer

VERIFICATION

Place of Birth :  If born outside the Philippines

Please select Region

Please select Province

Please select City/Municipality

Mother's Maiden Name :

Mother's Maiden Name

Create and Activate your Account Online

# 7

Enter your **place of birth** and your **Mother's Maiden Name**.



**VIRTUAL Pag-IBIG**

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### VERIFICATION

Place of Birth :  If born outside the Philippines

Please select Region



Please select Province



Please select City/Municipality



Mother's Maiden Name :

Mother's Maiden Name



**Create and Activate your Account Online**



# 8

Upload a **photo of your identification card or passport** and a **selfie photo while holding your valid ID**.

Please note that the size of each photo should not exceed 3MB.



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#### UPLOAD PHOTO of VALID ID

Send a picture of your valid identification card or passport showing photo and details of your identity  
Magpadala ng larawan ng iyong ID o passport na nagpapakita ng iyong larawan at detaile ng iyong pagkakakilanlan

Allowed file types: jpg, jpeg, png, bmp.  
Allowed file size: 3 MB.

Passport  
 Other IDs

Select File



#### UPLOAD SELFIE HOLDING and SHOWING your VALID ID

Send a selfie holding your valid identification card or passport, showing your photo and details of your identity  
Magpadala ng selfie na hawak ang iyong ID o passport, na nagpapakita ng iyong larawan at detaile ng iyong pagkakakilanlan

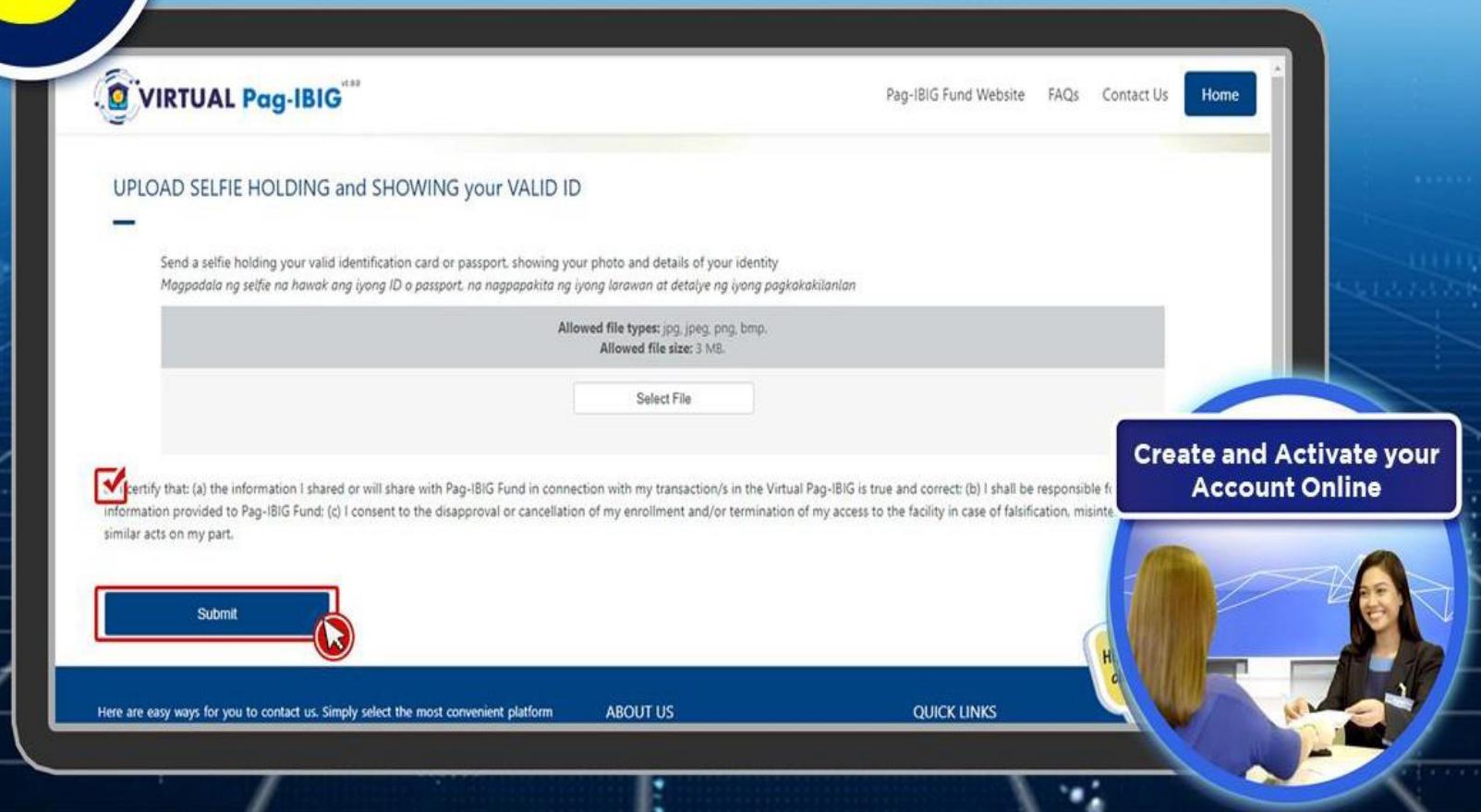
Allowed file types: jpg, jpeg, png, bmp.  
Allowed file size: 3 MB.

Create and Activate your Account Online



# 9

Check the **certify box** to confirm that the information you provided are true and correct. Once done, click the **Submit** button.



The screenshot shows the 'VIRTUAL Pag-IBIG' website interface. At the top, there is a navigation bar with links to 'Pag-IBIG Fund Website', 'FAQs', 'Contact Us', and 'Home'. The main content area is titled 'UPLOAD SELFIE HOLDING and SHOWING your VALID ID'. It instructs users to send a selfie holding their valid identification card or passport, showing their photo and details of their identity. Below this, there is a file upload input field with the placeholder 'Select File'. A note specifies allowed file types (jpg, jpeg, png, bmp) and a file size limit of 3 MB. A checkbox is checked, and the text next to it reads: 'I certify that: (a) the information I shared or will share with Pag-IBIG Fund in connection with my transaction/s in the Virtual Pag-IBIG is true and correct; (b) I shall be responsible for any information provided to Pag-IBIG Fund; (c) I consent to the disapproval or cancellation of my enrollment and/or termination of my access to the facility in case of falsification, misrepresentation, or similar acts on my part.' At the bottom of the form is a red-bordered 'Submit' button with a cursor icon pointing to it. The footer of the page includes links for 'ABOUT US' and 'QUICK LINKS', and a note: 'Here are easy ways for you to contact us. Simply select the most convenient platform'. To the right of the form, there is a circular graphic with the text 'Create and Activate your Account Online' and an image of two people interacting at a service counter.

# 10

## SUCCESS! You now have a Virtual Pag-IBIG Account!

We shall send you a text message once your account has been **ACTIVATED** for you to start enjoying our many services via Virtual Pag-IBIG.



**VIRTUAL** Pag-IBIG v1.00

[Pag-IBIG Fund Website](#) [FAQs](#) [Contact Us](#) [Home](#)

Validation Successful:

Information:

You have successfully created your Virtual Pag-IBIG Account. We will notify you via text message once your account has been activated for you to start viewing your Pag-IBIG Savings and Loan records, and enjoy many more services via Virtual Pag-IBIG. Thank you and stay safe.

OK

UPLOAD SELFIE HOLDING and SHOWING your ID

Send a selfie holding your valid identification card or passport. Magpadala ng selfie na hawak ang iyong ID o passport, na

I certify that: (a) the information I shared or will share with Pag-IBIG Fund in connection with my transaction/s in the Virtual Pag-IBIG is true and correct; (b) I shall be responsible for any false information provided to Pag-IBIG Fund; (c) I consent to the disapproval or cancellation of my enrollment and/or termination of my access to the facility in case of falsification, misrepresentation, or similar acts on my part.

**Create and Activate your Account Online**



